

2010 User Conference Parking Lot Items

Inventory Management Parking Lot Items

- Have the requisition not only change the 'type' to an E when there is an override, but also put an identifier on each line that was overridden. (Larry Carrico)
- Easier way to get the descriptions into the CLASSMNT file, discussed having an ODBC that would link from a spreadsheet and upload into RSSS
- Would like the 'class sub-class' sort option on the ROYCEINV and PINV. The PINV was a great idea from Sal for running inventory reports, is a better way of grouping. The ROYCEINV is the old ordering report that I don't feel is as effective, it would just be replaced with the STKRERDR.
- Enhance the rebate tracking by adding a sliding scale, we would have to add a tracker to each vendor that would total purchases throughout the year and then in the rebate file you would setup a sliding scale that after X \$ amount was hit the rebate % would increase. According to Trent Agin, this is the norm on rebates so in order to do a true tracking we'd have to add this.
- Have a 'smart' scanner that you could upload your inventory file to so when you scan something that isn't on your inventory it makes a special sound. According to Travis from Rimtyme they had these at his past employment and was very helpful.
- RAC is going to want the 2nd description for the min/max on stock reorder.
- Inventory Exchanges: RTOCSMNT. Have a separate program to exchange product off an agreement where you can exchange LIKE items. For example, not be able to exchange a computer for a refrigerator. Fine tune the RTOCSMNT so it doesn't do so many things.

Accounting Meeting With Theresa Parking Lot Items

- Raouf @ FOP requested ability to request cost changes made at home office to be pushed out to stores.
- On the a distributed system it was noted that status changes on inventory records at the store would override the new AP fields (invoice number & expense date) on the inventory record at the home office. In the strip merge process, there needs to be a way to update the inventory records at the home office with only the fields that were modified at the store.

Kevin Rankle @ FOP had the following requests:

GL:

- Option to pre-number JEs without an override to the auto sequence option.
- Add JE# to Account Status JE list screen (will need to shorten description displayed on screen).

- In the Purge Detail (PURGEDET) program, provide an option to delete by sequence number.

AP:

- Add option to create a manual check without first creating an invoice. Option would most likely create an invoice at the time of the check so it would flow through to GL. A default or generic vendor may also need to be set up for this option.
- Add a default GL account number to vendor record to be used for invoices.
- Fix problem in APCHECK with supplemental not printing when printing check number (specific to FOP setup).
- In AP select programs (APSELDUE & APSEL) and Aging Report, add sort/select options for invoices by invoice number, status etc. (like option on AP screen).
- Limit valid location or profit center in AP and GLJE to allow only store or warehouse (type 1 & 2) locations, based on control record setting (possibly on APPARAMS or GLDEF).
- Fix out of balance problem when voiding check from previous month after AP has been interfaced with GL.
- On summary end of day SUMEOD fix problem if CC refund is greater than total deposit for day. Now the user must manually enter negative amount in RTO deposits.
- Need to have the station # that has the inventory file locked appear on the screen. Dan Gawel INVMNT needs to show who has a record locked. (from Dan of Buddys)

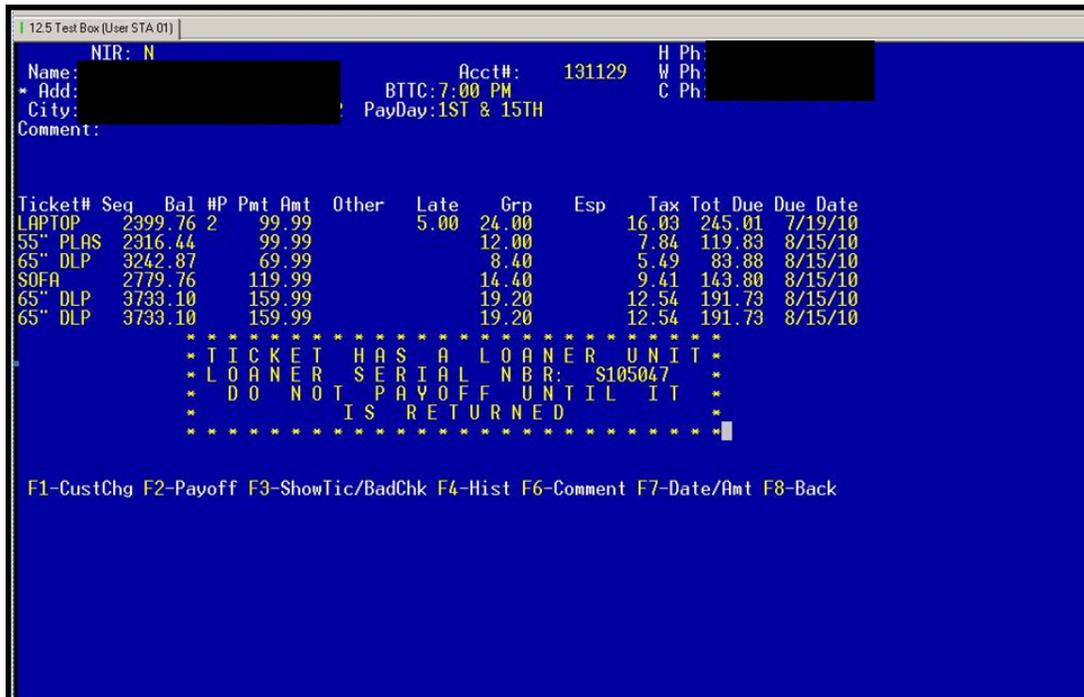
we are going to retro fit INVMNT with the new error routine which will show who is locking the record.

- Need explanation of short hand titles on reports. i.e. "S" for Status or any 1 or 2 character title. (Dan, Buddys)
- Someone brought up when printing, shortening the address cuts off apartment numbers which delivery people need.
- Again, Dan from Buddys: when printing reports, displaying the key or any other data slows down the process when going across the internet.
- In one of the presentations, someone asked about populating the class file.

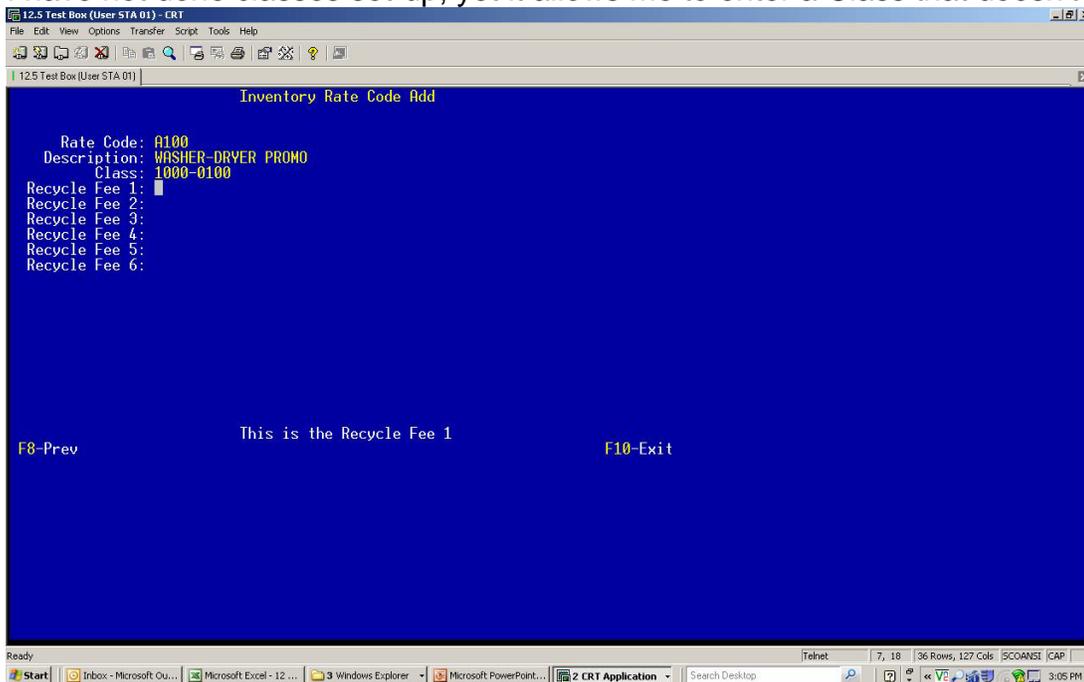
- There is a utility BLDCLASS. It will read the RATECODE file and use the PRODUCT-CLASS and PRODUCT-SUB-CLASS to build the classes. Right now, the class description would be blank though.

Miscellaneous Parking Lot Items

- Darrell Adams Rent A Wheel by phone call –
On security profiles – update security settings – default to no or give them an option.
When they terminate someone, not only have it update security but include it updating GL security if that employee has GL security set. Change everything to N with a program that updates in both places for a terminated employee.
- Dan Companion – SMG suggestions
 - ❖ SECMNT – add a short descriptive prompt telling you which modules this switch affects rather than having to refer to a separate document to explain all the fields. Adding F5 help would help too. Create a document that explains what modules the switch affects and more description on the field and why it was put there in the first place.
 - ❖ Would like to see on the detail line for the receipt that is highlighted...detail that appears now on the ticket history screen with 12.5. Would like to see ending receivable amount so you don't have to go into the actual receipt detail to view that item.
 - ❖ Should not refund a payment past a previous payment when receivables are involved.
 - ❖ Would like to see receivables in a totally separate table. Aaron's uses futures and they are held in a separate account. They have to taken separately and then another transaction applies them to the customer account in a total separate transaction. In other words keep receivables in a totally separate table. Transaction type of regular payment that displays on a receivable detail history line is not really a regular payment. Because we tie the receivable to a payment rather than separate, it gets confusing in the ticket history when you are tracing back and trying to refund or fix payment issues involving receivables. Make the receivable process cleaner and easier to refund or correct and make a cleaner audit trail involving receivables.
 - ❖ When a receivable is involved 'days late' that displays on the ticket history screen is not applicable yet it updates with a negative number.
 - ❖ Add work extension on TICKDUE collections screen
 - ❖ Add work extension to customer RP screen.
 - ❖ Add work department on the TICKDUE and RP screen also.
 - ❖ On RP screen, block line 1 from allowing comments since it is reserved for collection comments. Only allow comments for NIR on line 2 3 or 4.
- Dan Companion suggestions
 - RP - Deferred Dollars
 - A store can adjust a date for a Cust for another location,
 - The ticketed store is charged but, if a store has exceeded deferral dollars, that store cannot adjust a customer for another location.
 - ZOOMPMTS – exception report. Shows EBO and paid outs as a partial payment code. Should be C not P.
 - RP – Message on screen that the ticket has a loaner unit. Please add the agreement number to the disclosure...

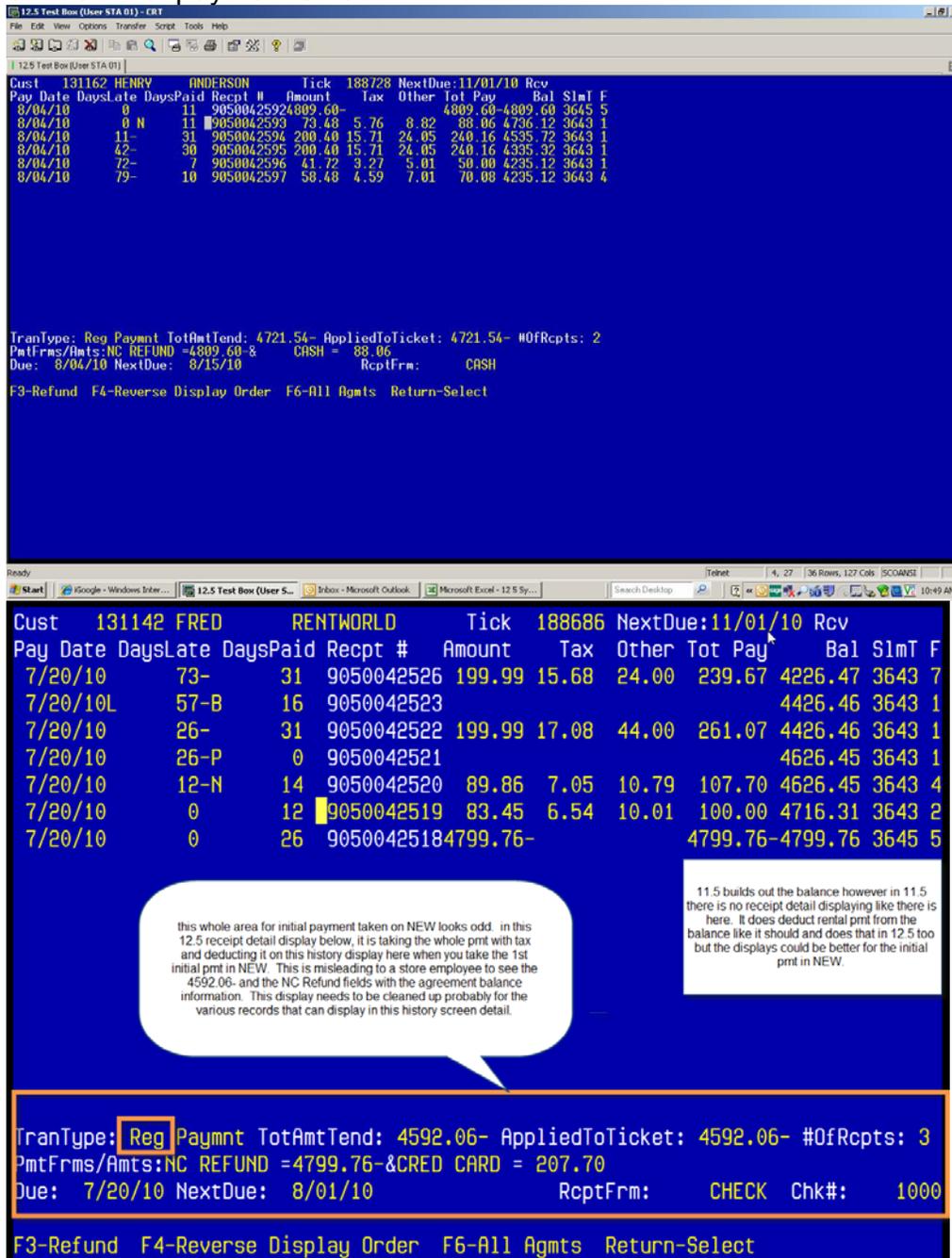


- o I have not done classes set-up, yet it allows me to enter a Class that doesn't exist.



Description should only default to product code type, not all product code description.

- o Fix it so Take Payment in New posts the correct payment amount on line 2 (especially on the initial payment on a NEW.



12.5 Test Box (User STA 01) - CRT

Cust 131162 HENRY ANDERSON Tick 188728 NextDue:11/01/10 Rcv

Pay Date	DaysLate	DaysPaid	Receipt #	Amount	Tax	Other	Tot Pay	Bal	Slm	T	F
8/04/10	0	11	90500425924	4809.60	88.06	0.00	4897.66	4897.66	3643	5	
8/04/10	0-N	11	9050042593	73.48	5.76	0.00	79.24	4818.42	3643	1	
8/04/10	11-	31	9050042594	200.40	15.71	24.85	240.96	4577.46	3643	1	
8/04/10	42-	30	9050042595	200.40	15.71	24.85	240.96	4336.50	3643	1	
8/04/10	72-	7	9050042596	41.72	3.27	5.81	50.80	4285.70	3643	1	
8/04/10	79-	10	9050042597	58.48	4.59	7.01	70.08	4215.62	3643	4	

TranType: Reg Paymnt TotAmtTend: 4721.54- AppliedToTicket: 4721.54- #OfRcpts: 2
 PmtFrms/Amts: NC REFUND =4809.60- & CASH = 88.06
 Due: 8/04/10 NextDue: 8/15/10 RcptFrm: CASH

F3-Refund F4-Reverse Display Order F6-All Agmts Return-Select

Cust 131142 FRED RENTWORLD Tick 188686 NextDue:11/01/10 Rcv

Pay Date	DaysLate	DaysPaid	Receipt #	Amount	Tax	Other	Tot Pay	Bal	Slm	T	F
7/20/10	73-	31	9050042526	199.99	15.68	24.00	239.67	4226.47	3643	7	
7/20/10L	57-B	16	9050042523					4426.46	3643	1	
7/20/10	26-	31	9050042522	199.99	17.08	44.00	261.07	4426.46	3643	1	
7/20/10	26-P	0	9050042521					4626.45	3643	1	
7/20/10	12-N	14	9050042520	89.86	7.05	10.79	107.70	4626.45	3643	4	
7/20/10	0	12	9050042519	83.45	6.54	10.01	100.00	4716.31	3643	2	
7/20/10	0	26	9050042518	4799.76				4799.76-4799.76	3645	5	

TranType: **Reg** Paymnt TotAmtTend: 4592.06- AppliedToTicket: 4592.06- #OfRcpts: 3
 PmtFrms/Amts: NC REFUND =4799.76- & CRED CARD = 207.70
 Due: 7/20/10 NextDue: 8/01/10 RcptFrm: CHECK Chk#: 1000

F3-Refund F4-Reverse Display Order F6-All Agmts Return-Select

11.5 builds out the balance however in 11.5 there is no receipt detail displaying like there is here. It does deduct rental pmt from the balance like it should and does that in 12.5 too but the displays could be better for the initial pmt in NEW.

this whole area for initial payment taken on NEW looks odd. in this 12.5 receipt detail display below, it is taking the whole pmt with tax and deducting it on this history display here when you take the 1st initial pmt in NEW. This is misleading to a store employee to see the 4592.06- and the NC Refund fields with the agreement balance information. This display needs to be cleaned up probably for the various records that can display in this history screen detail.

- o Add security switch to allow a person to write an agreement. Currently there is no switch so anyone can write an agreement and tie up inventory.
- o Put lock messages on all control record type screens.
- o F2 Payoff due date – there should be something on the screen that indicates we are in payoff mode and the due date is confusing. The payoff transaction follows the same routines as regular payment so a due date is calculated

based on the amount paid. Maybe it should have it own routine for F2 payoff CLOSE of a ticket.

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998NIR: N      This is NOT a receipt      H Ph: (678)580-1867
Name: ADESANYA , VASSIENA      Acct#: 124797      W Ph: (215)575-1650
Add: 5228 MEDLOCK CORNERS DR   BTTC:ANY      C Ph: (404)457-8281
City: DULUTH      GA 30092      PayDay:
Comment:

*****AUTO DEBIT*****
Ticket# Seq Bal #P  Pmt Amt  Other  Late  Grp  Esp  Tax Tot Due Due Date
LAPTOP  443.30  1  87.99                10.56      5.91 104.46 11/01/10
  
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F2 to payoff

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Length 18 Terms M RTO Total Charge 0.00 Receivable 20.54-Due 20.54-
Enter the number of payments customer is making or F5 for help
F1-CustChg F2-Payoff F3-ShowTic/BadChk F4-Hist F6-Comment F7-Date/Amt F8-Back
  
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998NIR: N      This is NOT a receipt      H Ph: (678)580-1867
Name: ADESANYA , VASSIENA      Acct#: 124797      W Ph: (215)575-1650
Add: 5228 MEDLOCK CORNERS DR   BTTC:ANY      C Ph: (404)457-8281
City: DULUTH      GA 30092      PayDay:
Comment:

*****AUTO DEBIT*****
Ticket# Seq Bal #P  Pmt Amt  Other  Late  Grp  Esp  Tax Tot Due Due Date
000169928 443.30 1 221.65                13.30 234.95 1/16/11
  
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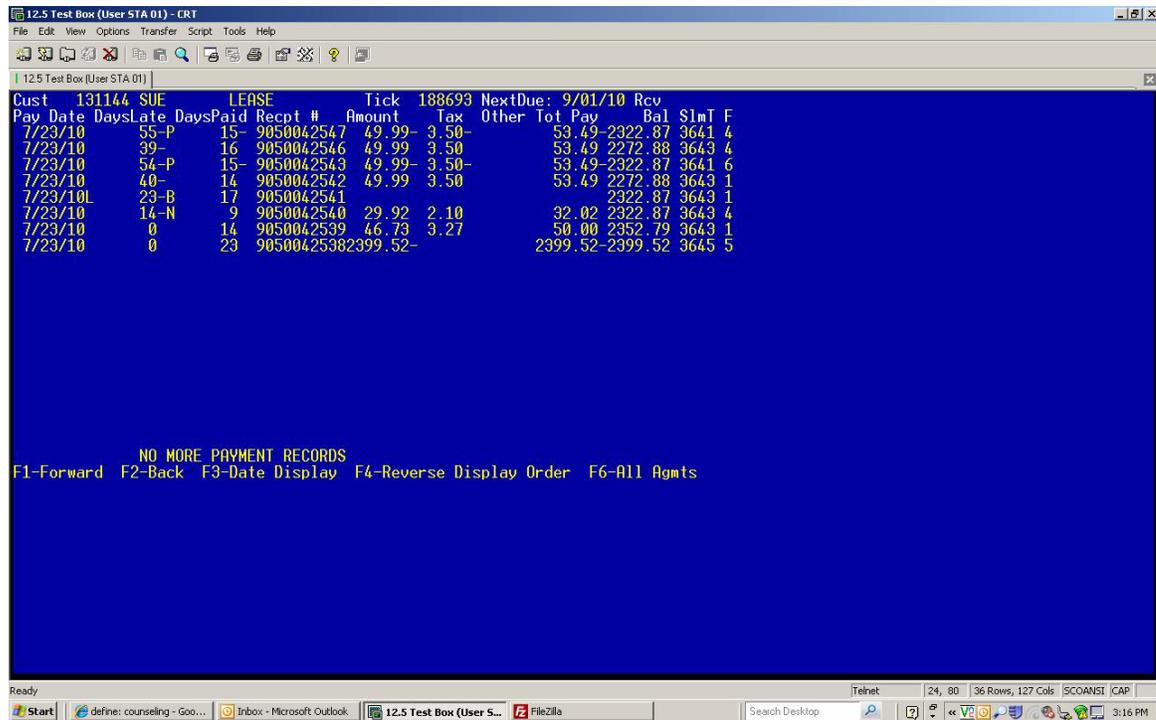
pressing enter thru advances the due date on a payoff which can be confusing for a store employee. The screen does not show we are doing a close at this point.

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Length 32 Terms M RTO Total Charge 234.95 Receivable 20.54-Due 214.41
Calculated taxes
F1-CustChg F2-Payoff F3-ShowTic/BadChk F4-Hist F6-Comment F7-Date/Amt F8-Back
  
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- IN R.P., IN THE F4 HIST SCREEN, HITTING F3 CHANGES SCREEN BETWEEN "DAYSLATE" AND "DUE DATE", BUT AT BOTTOM NEXT TO THE F3 KEY IT ALWAYS SAYS "F3 DATE DISPLAY", WE

THOUGHT IT SHOULD ROTATE BETWEEN "DATE DISPLAY" OR "DAYS LATE/PAID" DEPENDING ON WHAT IS BEING DISPLAYED ON YOUR SCREEN.



- Jeff Miller suggestions
 - How do you capture a trip charge in online payments?
 Right now in OLP, trip charge is not in there...because online payments does not take receivable \$ from F5 chasecard in TICKDUE that gets put there (which is where the trip charge goes when the chasecard gets generated. 3 trips for one item on one agreement is \$15 (\$5 per trip).
 - Need a chase card fee automatically generating a ticket line in RP for this rather than using receivable for it. It needs to send it as a fee rather than putting it in receivables. Customer has 5 agreements and they take a trip out there to collect payment, should charge \$25 fee and be a line item in RP....not charge \$25 in receivable. Even 5 items on one agmt would generate a \$25 trip charge b/c they charge \$5 per item on this one.
- Dan Companion
 - Streamline the EOD screen calculations even more. Combine the D and C PMT report runs into the PMTS report so 3 don't have to be run to try to balance if you are using pmts for/from other stores. Add a field to the right of credit card that adds up the debit card and creditcard fields so the store employee can match that back to their POS machine and not have to manually calculate the debit and credit fields on the EOD screen to match the POS machine total.
- Cynergi Testing
 - When RCUSTOMNT customer record is locked or on another screen, the character based screen appears below. In Cynergi it appears with invalid acct nbr message.

Please add some type of message that says the record is lock and by who so whoever needs to access the record can get the lock released by the person who has it locked.

