

The Power of Information

...Online in Real Time

Highlights of RSSS Version 11.5



For More Information

Contact Client Support for more information about any of the programs in this presentation:

**361-993-1790, ext 0
or email
support@rsss.com**



Support Website

www.rssssupport.com

For a complete list of all the new programs and changes in version 11.5 log on to:

www.rssssupport.com

1. Click on RSSS Documentation

2. Click on Release 11.5 Update and Changes List

3. Login as User Name: rsssclient Password: rsss



Service Record Maintenance

Run service totals by serial number for any date range using the PINVBC Report.

Track service performed by serial


Service Record Change 10/14/04

```

Serial Number: 3030000504
Date: 10/14/04
Time: 19:16:50

Vendor: [ ] 0
Paid To: ABC REPAIR SHOP
Service Notes: REPLACED LCD SCREEN
Service Amt: 200.00
Check Number: 12345

```



Arrow Keys-Positioning Return-Next Field F8-Backout Cmd-Exit Pgm



Inventory Maintenance

Now allows comments and sub-units on a serial #

Inventory Maintenance 10/15/04

Start Key: FL

Select: Loc & Stat: N Desc:

Model Number	Serial Nbr	Loc	Stat	Description	Received	Sold
FLADVA61SL	10401189	19	N	LIVING ROOM SET	4/13/04	
FLADVA61SLC	9003181	20	N			
FLBEN2224PACK	25000191	25	N			
FLBEN2226	11000489	11	N			
FLBEN2226	3001560	6	N			
FLBEN443SL	16000873	7	N			
FLBEN443SL	16000874	16	N			
FLBEN443SL	9003008	4	N			
FLBEN569SL	16000878	16	N			
FLBEN573SC	2500192	26	N			
FLBEN915SL	20002654	20	N			
FLBEN915SL	8001920	8	N			
FLBERL263	895562	5	N			
FLCAR1004	9003031	9	N			

Reg Prc: 429.990 Sale Prc: 429.990
Second Description:

F1-Next Page F2-Get Page F4-Comments F7-

Serial #:6001560 Inventory Comments Model Nbr:FLBEN2226

1. SOFA
2. LOVESEAT
3. CHAIR
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.
- 11.
- 12.
- 13.
- 14.
- 15.
- 16.
- 17.
- 18.
- 19.
- 20.

Power Enhancement!



Last Change Date 10/15/04 Employee No. 1

F8-Backout F9-Update Record F10-Exit ENTER-Next Field



Employee Checks

The system now allows for the tracking of employee checks in the system.

This is an optional module.



DATE	STORE	TIME	EMPL#	EMPL LAST NAME	CHK#	AMOUNT	CASHIER
10/14/04	1	22:01:46	1	EMPLOYEE	123456	45.82	1

1 POWER RENTALS - INVENTORY 10/14/04 10:01 pm

Date: 10/14/04 - 10/14/04 Store: ALL STORES
Empl: ALL EMPLOYEES Cashier #: ALL CASHIERS

F1-Next Pg F2-Prev Pg F3-Chg F4-De1 F6-Add F8-Back Out



Employee Checks

A sort option has been added to the "CHECKRPT" to sort by employee checks



```
                                CHECK REPORT
SELECT CUSTOMER TYPES: N
SELECT BY LOC OR LOC GROUPS: N

                                SORT BY LOCATION: N
DATE CHECK BACKED OUT:                ENDING DATE: 10/18/04
DATE CHECK PAID:                      ENDING DATE: 10/18/04
DATE CHECK WRITTEN OFF:               ENDING DATE: 10/18/04
STARTING PAYMENT DATE:                ENDING DATE: 10/18/04
SELECT BY SALESMAN OR ACCT MGR: N

                                SORT BY SALESMAN: N
SELECT CHECK PAYMENT TYPES: 6
SELECT CHECK STATUS: N
SUMMARIZE BY CHECK: N

1) All Chks  2) RTO Pmts  3) AR Pmts  4) Loan Pmts  5) Sales  6) Empl Chks
```



Field Receipt Changes

New feature to allow taking one field receipt with multiple accounts on it. Therefore, you only use one number for multiple agreements.





Field Receipt Changes



**New
Audit
Enhancement!**

PRINT FIELD RECEIPT BOOK REPORT

SELECT BY LOC OR LOC GROUPS: N

DATE RANGE: THRU: 10/14/04

SELECT BY RECEIPT TYPE: Y
ENTER THE FIRST LETTER OF THE TYPE TO SELECT:

Added sort options for auditing open receipts books

(A)DDED,(C)OMPLETES,(M)ISSING,(O)PENBOOK,(PER)PICKUP,(V)OIDED,(Z)CLOSED



Field Receipt Changes

Added option to sort all payments by a field receipt together



**New
Audit
Enhancement!**

```
PAYMENTS REPORT
WANT TOTALS ONLY: N          WANT PRODUCT CODE REPORT: N
SELECT CUSTOMER TYPES: N
USE TAX CODES AS STORE NUMBERS: N    ONLY PMTS FOR OTHER STORES: N
SELECT BY LOC OR LOC GROUPS: N      PRINT MISC FEE SUMMARY: N

SORT BY LOCATION: Y
STARTING PAYMENT DATE: 10/15/04     ENDING DATE: 10/15/04
STARTING AGMT/CONT DATE: 1/01/80   ENDING DATE: 12/31/79
SELECT BY: N

SORT BY SALESMAN/ACCT MGR: N
SUMMARIZE BY ZIP CODE: N           PAYMENT FORMS WANTED: 0 0 0
LATE PAYMENTS ONLY REPORT: N     ONLY AGMT/CNT AMT/BAL CHGS: N
TRANSACTIONS BY TIME REPORT: N   ONLY RTO RECV PMTS: N
CALCULATE COMMISSIONS: N
SELECT BY ZIP CODE: N

SELECT A RANGE OF RECEIPT NBR: F  RECEIPT NBR: 1 1 THRU 1 50
EXCEPTION REPORT: N              TYPE PMTS: 1
ONLY PMTS ON BOOKS OVER A DATE: N
GRP CUSTOMERS ONLY: N           ONLY RECEIPT NUMBER GAPS: N
ENTER AN "N", "Y", OR "F" (FIELD RECEIPT OPTION)
```



Rent Control

program that controls location parameters



New
Power
Enhancement!

- **Discount/Deferral/Promotion Budget program set by store location.**
- **Set a maximum allowable dollar amount or percentage of revenue by location.**





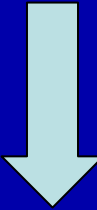
Rent Control

program that controls location parameters

Setup maximum allowable discount limits by store.

The limits can be set by a percent of revenue or fixed amount.

```
Rental Store Control Change                                08/30/05
      Location:                1
      Use Limits Indr:  F
Discount Dollars Percent/Fixed Amt/MTD Amt:
Promotion Dollars Percent/Fixed Amt/MTD Amt:
Deferral Dollars Percent/Fixed Amt/MTD Amt:
      Hold Date on Returns:  N
```



'N' (Not Used), 'P' (Percent of MTD Revenue), 'F' (Fixed Amt)
for promo,discount,deferral limits



Rent Control

program that controls location parameters

Set a budget by:

- Discounts
- Promotions and
- Deferrals

```
Rental Store Control Change                                08/30/05
Location:          1
Use Limits Indr:  F
Discount Dollars Percent/Fixed Amt/MTD Amt:           500.00
Promotion Dollars Percent/Fixed Amt/MTD Amt:         1,000.00
Deferral Dollars Percent/Fixed Amt/MTD Amt:           500.00
Hold Date on Returns: N
                                     ↑
Ask for Inventory Hold Date on rental returns
```



Payment Screen

• Best Time to Call Field

• Customer's Payday Field



New Collections Enhancement!

```

1
Name: O'DELL , KRISTA      Acct#: 22000481      H Ph: (555)555-5555
Add: 2206 TATE BLVD SE      BTTC: 5PM      ← W Ph: (555)555-5555
City: ANYTOWN      TX 55555 PayDay: FRIDAY      BBucks: 65341
Comment:
  
```

Ticket#	Seq	Bal	#P	Pmt	Amt	Other	Late	Grp	Esp	Tax	Tot	Due	Due Date
COMPUTER		511.75	7	31.97			35.00	16.80		15.67	291.26	8/28/04	
APPLIANC		825.60	7	11.99			35.00	6.30		5.88	131.11	8/28/04	

```

Length 78 Terms W RT0 Total Charge 422.37 Receivable 0.12 Due 422.49
Enter the number of payments customer is making or F5 for help
F1-CustChg F2-Payoff F3-ShowTic/BadChk F4-Hist F6-Comment F7-Date/Amt F8-Back
  
```



Payment Screen

New
Calendar
For F-7
Function of
Prorating a
Payment by
Date.



Power
Enhancement!

```

1
Name: O'DELL , KRISTA Acct#: 22000481 H Ph: (555)555-5555
Add: 2206 TATE BLVD SE BTTTC: 5PM W Ph: (555)555-5555
City: ANYTOWN TX 55555 PayDay: FRIDAY BBucks: 65341
Comment:

Ticket# Seq Bal #P Pmt Amt Other Late Grp Esp Tax Tot Due Due Date
COMPUKER 511.75 1 214.66 35.00 2.40 15.03 267.09 8/28/04
APPLIANC 825.60 7 11.99 35.00 6.30 5.88 131.11 8/28/04

Line(s): 1
Enter a due date to calculate amts based on a date due or press enter
F1 Next Month F2 Prev Month F3 Next Year F4 Prev Year F7 Cancel F9 Update
  
```

Oct 2004

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

```

1
Name: O'DELL
Add: 2206 TATE BLVD
City: ANYTOWN
Comment:

Ticket# Seq Bal #P P
COMPUKER 511.75 1
APPLIANC 825.60 7

Line(s): 1
Date:
Enter a due date to calculate amts based on a date due or press enter
and enter in a total amt to distribute (F1 for pop up calendar)
  
```



SUMEODS

Summary End of Day Screen



Cash Control
Enhancements

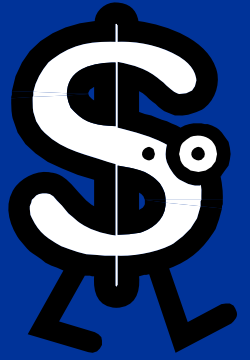
- Display time on screen
- Allow future date on snapshot
- AR snapshot
- Display free payment/deferral limits
- Security added
- Can be run from cron automatically now
- Options for detail petty cash system and check info
- Confirmation if aborting changes



SUMEODS

Summary End of Day Screen

List
Checks
Screen



Cash Control
Enhancements

CHECKS RECEIVED AT STORE 1 ON 10/14/04							
CUST NBR	CUST LAST NAME	CHK NBR	TICKET NO	CHK AMOUNT	TYPE	STAT	
1	EMPLOYEE	123456	0	45.82	E		

END OF FILE: F2-Previous Page F8-Back Out



SUMEODS

Summary End of Day Screen

**New
Snapshot
For Sales
AR
Accounts**

Enter an 'N', 'Y', 'A'

Summary File EOD Change 288 10/14/04
Calculate Today's Payments: A For Date: 10/14/04

Revenues		Delinquency	
Install Sales:	0.00	Overdue 1-7:	0
Cash Sales:	0.00	Overdue 8-18:	0
Install Pmts:	0.00	Overdue 19-42:	0
Down Pmts:	0.00	Overdue 43+:	0
Interest Paid:	0.00	Legal:	0
Misc AR Fees:	0.00	Open %:	0.00
		Current %:	0.00

Sales Operations Enhancement





SUMEODS

Summary End of Day Screen

The Snap Shot also tracks the new Discount, Promotion, Deferral Budget



Cash Control Enhancement

Date: 10/15/04 00:43:28 RTO Store: 1 Snapshot 289 10/15/04

Revenues		Delinquency	
Rental Revenue:	0.00	Overdue 1-7:	1
Fees:	0.00	Overdue 8-14:	5
RTO Receivable:	0.00	Overdue 15-30:	63
NSF Amt:	0.00	Overdue 30+:	597
Sales Tax:	0.00	Delinquency %	
Total:	0.00	Open:	99.85
		Now:	99.85

BOR/AOR	Units	Agreements	Type	Limit/MTD	Used
Deliveries:	0	0	Discounts	0.00 /	0.00
Pick Ups:	0	0	Promotions	0.00 /	0.00
Paid Outs:	0	0	Deferrals	0.00 /	0.00
Chargeoffs:	0	0			
Gain or Loss:	0	0			
Ending BOR/AOR:	999	667			

Press Return To Continue

Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm



On Screen Collections

- More user-definable letter fields
- Laser letter option
- Sort by amount due
- Closed agreements feature
- Agreement type selection
- Broken commitment indicated as B



Collection
Enhancements



On-screen Collections

Sort
By
Amount
Due

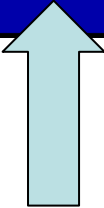


Collection
Enhancement

```
Build TICKDUE Work File

Listing Order: 3
Store: 0
Acct Mgr: 1
Select By Cust Type: N
Select By Cont/Agmt Type: N
Starting Past Due Date: Ending: 9/06/05
Starting Commit Date: Ending: 9/06/05
Picked Up Past Dues: E
Starting Picked Up Date: Ending: 9/06/05
Select By A/R Billing Cycle: N
```

1) Customer Name 2) Oldest Due 3) Payment Amount Due





On-Screen Collections

**New
Sort by
Closed
Agreements
Feature.**



**Collection
Enhancement**

```
Build TICKDUE Work File

Listing Order: 3
Store: 0001
Acct Mgr: 1
Select By Cust Type: N
Select By Cont/Agmt Type: N
Starting Past Due Date: Ending: 9/06/05
Starting Commit Date: Ending: 9/06/05
Picked Up Past Dues: 0
Starting Picked Up Date: 8/01/05 Ending: 8/31/05
Select By A/R Billing Cycle: N

Past Due Picked Up Accounts: I) Include E) Exclude O) Only
```





Sales System

- **Compute % off list**
- **Display RBV on sale of rental items**
- **Verify if selling rental item below book value**
- **Laser invoice form**



Power

Enhancements!



Sales System

**Display RBV
on sale of
rental items.**

```

Store:      1                      Sales Entry N                      10/14/04
Name:      O'CAIN                  , WILLIAM                      Acct#: 10000408      H Ph: (555)555-5555
Add:      3707 JAMESTOWN RD.        W Ph: (555)555-5555
City:     ANYTOWN                   TX 55555                      License: 008449456   SSAN 250-33-7183
                                                CIA:      0C2B:      0.00
Total Amt: 0.00 Taxable Amt:      0.00 Total+Tax:      0.00 Items Sold: 0
Desc1:    APPLIANCE FREEZER CHES Desc2: 05 CU FT                      RBV: 131.45
Model Nbr Serial #                 Price Qty          Total Spiff Del Date
AKGIBGFC05M3AW  WB42040533  122.000  1.00          339.99  0.00  10/14/04
    
```

Selling item below book value; Change price or enter to accept

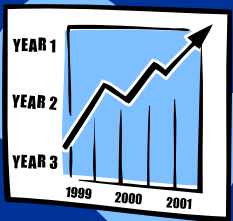
F1-Next F2-Prev F3-Change F4-Delete F5-Help F6-Insert F7-Note F8-Backout F9-Done

```

Entry N                      10/14/04
Acct#: 10000408              H Ph: (555)555-5555
                                W Ph: (555)555-5555
008449456                      SSAN 250-33-7183
                                CIA:      0C2B:      0.00
Total+Tax: 0.00 Items Sold: 0
                                RBV: 131.45
Qty          Total Spiff Del Date
1.00         339.99  0.00  10/14/04
    
```

Enter item price or a lower price for GrossProfit window display

F1-Next F2-Prev F3-Change F4-Delete F5-Help F6-Insert F7-Note F8-Backout F9-Done



**Gross
Margin
Enhancement**



APU Report

This report is used to evaluate projected turn of new rentals.

APU Report now allows for summary by model number.



```

PRINT APU REPORT

Select by Store: N

Starting Rental/Received Date: 6/01/04 Ending Date: 6/30/04
Summary By: M
Totals Only: N
Type Report: 0
First Period Revenue Dates: 8/01/04 Thru: 8/31/04
Second Period Revenue Dates: 9/01/04 Thru: 9/30/04
Yield Only On Deliveries: N
Status At Rental Time: B
Select By Product Code: Y
PCode PCode PCode PCode PCode PCode PCode PCode PCode PCode
AC
Exclude Early Buyout Dollars: N

Enter (M) Model Nbr (P)roduct code, (D)escription, or an (S)econd description

```



Benefit Marketing Export

Automatically creates monthly reporting files for Benefit Marketing.





BRC Customer Audit Report

"This report is a powerful way to audit rental agreement activity by customer"

Customer Quote from '04 User's Conference



**New
Audit
Enhancements**

- **New Detail & Summary Option**
- **Added selections:**
 - **Customers with more than a selected # of items**
 - **Agreements +/- a selected amount**
 - **Weekly payment amounts +/- a selected amount**



BRC Customer Audit Report



**Audit
Enhancement**

BRC Audit Report Customer Load

Select by Loc or Loc Groups: N

Sort by Location: N
Sort Order: 3

Number Of Agreements: 3
Number of Inventory Items: 10

Inventory Costs:	0.00	
Weekly Payments:	0.00	Weekly Payments Indicator: G
Agreement Balance:	0.00	Agreement Balances Indicator: G
Inv Remaining Book Value:	0.00	

Report Type: 1

New Detail & Summary Report Type Enhancement

1) Summary 2) Detail and Summary





BRC Payout Audit Report

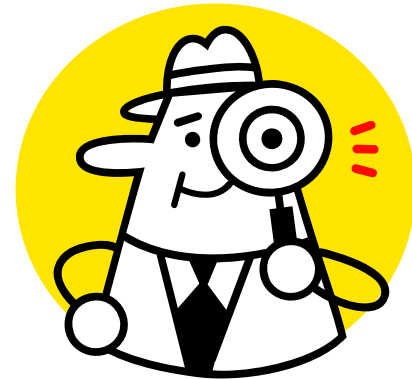
Brand
New
Powerful
Paid Out
Audit
Report!

Sort by:

- Account number
- Balance at Close
- Close Reason
- Payment at Close

Audit by:

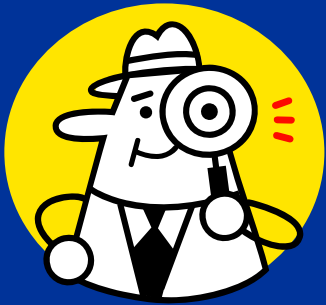
- Balance at close over a certain amount
- Payment at time of close less than
- By date range
- By location
- Payout reason
- Print last three payments
- Agreement status





BRC Payout Audit Report

Paid out and early buyout analysis



Powerful Audit Report!

BRC Pay Out Audit Report

```

Select by Loc or Loc Groups: N

      Sort by Location: N
      Sort Order: 2
Balance at Close Over:      0.00
Payment at Close Less: 999999.99
Starting Pay Out Date: 8/01/04
Ending Pay Out Date: 8/05/04
Pay Out Reason(s): 0      0
Status at Rental: B
Print Last Three Payments: Y
% of Agreement Paid:      0.00 % of Agmt Paid Indicator: G
  
```

1) Account Nbr 2) Balance at Close 3) Close Reason 4) Payment at Close



Customer Report

Enhancements
To
CPRTA
Customer
Report

- **Select employee number who added agreement**
- **Select by advertising source code**
- **Window for customer/contract types**





Customer Report

Sort
by
Customer
Type



```
PRINT CUSTOMER REPORT
  FORMAT: 1      ONLY COMMENTS: N    PRINT INVENTORY: Y
  REPORT ORDER: 1  ONLY 1 ITEM TICKETS: N  ACCT TYPE: 1

  0 RENTAL
  S SALES
  L LEASE
  R RENT TO RENT
  A AIR TIME PAGER
  C COMMERCIAL ACCT
  E EMPLOYEE
  P PENDING

CUST TYPES: ? ←

RE-OPENED TICKET INDR: I

WANT BIRTHDAY REPORT: N

F10-Exit                                ENTER-Select
```



Customer Report

Sort
by
Advertising
Code



```

PRINT CUSTOMER REPORT
  FORMAT: 1      ONLY COMMENTS: N      PRINT INVENTORY: Y
  REPORT ORDER: 1  ONLY 1 ITEM TICKETS: N  ACCT TYPE: 1
SELECT BY LOC OR LOC GROUPS: N

      SORT BY LOCATION: Y
      SELECT BY: N

      SORT BY SALESMAN/ACCT MGRS: N
      SELECT BY CUST TYPE: N
      SELECT BY AGMT/CONT TYPE: N
      CURRENT/CLOSED CUSTOMERS: 1
      SELECT FLOOR PLAN AGENT: N
      STARTING AGMT/CONT DATE:
      SUMMARIZE BY ZIP: N      BY CUST TYPE: N  TAX IN BALANCES: N
      TOTALS ONLY: N      PAYOFF CUSTS: N
      SELECT BY BALANCE DUE: N
      CALCULATE PROJECTIONS: N
      STARTING LAST NAME:
      SELECT BY ZIP/MODEL/DESC/ADV C: Y      ONLY ESP ACCTS: N
      SELECT BY ZIP,MODEL #,DESC,ADV: 4      SINGLE TICKETS ONLY: N
      RE-OPENED TICKET INDR: I

      WANT BIRTHDAY REPORT: N
      SELECT BY 1) ZIP CODE  2) MODEL NBRS  3) DESC  4) ADVERTISING CODE
  
```





Inventory Exchange Report

- Print employee who did exchange
- Print inventory book value

New
Inventory
Audit
Report



```
INVENTORY EXCHANGE REPORT
EXCHANGE TYPE: 5
REPORT ORDER: 2
SELECT BY LOC OR LOC GROUPS: N

SORT BY LOCATION: Y
SELECT BY MODEL NUMBER: N

STARTING DATE EXCHANGED: 7/01/04   ENDING: 7/05/04

1) STOLEN  2) DAMAGED  3) CUST REQUEST  4) SERVICE  5) ALL
```



PINVIDLE

Serialized Inventory Idle Report

IDLE AT CURRENT LOCATION OPTION



Powerful new tool to clean house of slow moving and old Inventory.

```

SERIALIZED INVENTORY IDLE REPORT
INVENTORY TYPE: 5
REPORT ORDER: 2
TOTALS ONLY: N
STARTING RECEIVED DATE:          ENDING: 12/31/79
SELECT BY LOC OR LOC GROUPS: N

SORT BY LOCATION: N
SELECT BY DESCRIPTION: N

SELECT BY MODEL NUMBER: N

SELECT BY STATUS: Y      STATUSES: R N
BASE BOOK VALUE ON THIS DATE: 10/15/04
IDLE NUMBER OF DAYS:      365
REPORT OPTION: I
SELECT ONE ACCT NBR: N

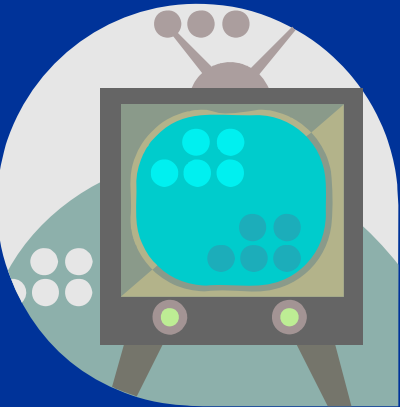
"R")REGULAR REPORT "S")SERVICE OPTION "D")DEMO OPTION "I")IDLE AT CURRENT LOC
```



PINVPRC

Rental Inventory Pricing Report

New tools
To help
control
Inventory
Pricing.



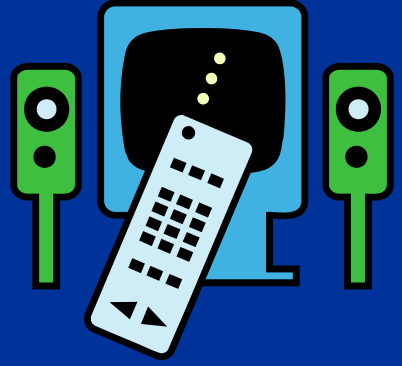
- **Cash price report**
 - control and audit cash prices
- **Select by partial description**
 - sort the report by a partial description
- **Exceptions over a selected amount**
 - audit cash prices tool



PINVPRC

Rental Inventory Pricing Report

Cash Price
Exceptions
Audit



```

RENTAL INVENTORY PRICING REPORT
TYPE REPORT: 4 EXCEPTION AMOUNT: 75
EXCEPTIONS ONLY PRICE ANALYSIS: Y ALTERNATE PRICE EXCEPTIONS: N
REPORT ORDER: 1 TOTALS ONLY: N
SELECT BY INV: 2 ZERO COST ITEMS: I
TYPE PRINT: 1
+/- TO NBR OF MONTHLY PMTS: 0 SELECT ONE ACCT NBR: N
+/- TO NBR OF WEEKLY PMTS: 0
STARTING RECEIVED DATE: ENDING DATE: 12/31/79
SELECT BY LOC OR LOC GROUPS: N

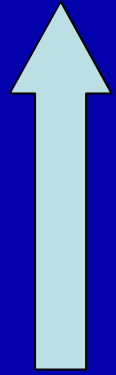
SORT BY LOCATION: N
SELECT BY DESCRIPTION: N

SELECT BY MODEL NUMBER: N

SELECT BY STATUS: Y STATUSES: R O N
RENTED DATE: 7/01/04 END DATE: 7/05/04
IGNORE +/- ON STATUS N: Y INCLUDE ACCUM RENTAL IN PROJECTION: Y
ADD IN SERVICE EXPENSE: Y INTEREST RATE TO USE: 8.000

PRICING: 1) MGR 2) EMP ANALYSIS: 3) INV 4) RTO PRICE 5) SALE PRICE

```





ROYCEINV

Regional Inventory Report

This report
Is used to
balance
inventory
In a region or
market.

New option to select by days idle

```
ROYCE INVENTORY REPORT FOR SERIALIZED INVENTORY

LOCATION SELECTION: 1
LOCATIONS:      1  2  3  4  5  0  0  0  0  0

SELECT BY DESCRIPTION: N

SELECT BY MODEL NUMBER: N

PRINT R AND N DETAIL: 3

PRINT THE SECOND DESCRIPTION: N
SORT BY: 1
IDLE NUMBER OF DAYS:      60

1) 10 LOCATIONS  2) 10 LOCATION GROUPS  3) RANGE LOCATION GROUPS
```





SPOOLER

Automatic Reports Scheduler

Ability to designate
monthly/weekly report type



CHANGE REPORTS TO BE SPOOLED Batch Name: DAILY

PROGRAM NAME	SEQ NUMBER	PRINT	M/W/D	REPORT DESC
WACRPT	00	Y		BWACRPT HO
CPRTA	00	Y		
MAILIN	00	Y		NIGHTLY E-MAIL
MAILOUT2	00	Y		NIGHTLY E-MAIL
MAILPURG	00	Y		NIGHTLY E-MAIL
PINVPRC	00	Y		PINVPRC TO HO
PMTS	00	Y		PMTS EXCEPTIONS HO
PMTS	04	Y		PMTS EXCEPTIONS HO RTR
PSALEMOD	01	Y		CASH SALES
RENTCLN2	00	Y		INVENTORY EXCEPTIONS
ROYCEINV	03	Y		CORP ROYCE
ROYCEINV	04	Y		004CH ROYCE
ROYCEINV	06	Y		020GV ROYCE
ROYCEINV	11	Y		009SP ROYCE
ROYCEINV	23	Y		014GA ROYCE
SUMRPT1	00	Y		MONTHLY PROJECTIONS HO

F1-Next Page F2-Prev Page ENTER-Update F7-Restart F8-Menu

New
Enhancement!



SUMRPT1

Summary Report System

- **Report 21 Deposit report**
 - now breaks out credit card transactions
- **Customer counts added to option 22 & 27**
 - now tracks customer activity
- **Print local tax on report 23**
 - breaks out the local sales tax amounts
- **New store deposit report**
 - breaks out deposits including charge card deposits



**New
Enhancements!**



SUMRPT1

Summary Report System



**Powerful
Cash
Control
Enhancements!**

```

Summary Report

Select By Loc Or Loc Groups: N

Starting Date: 10/15/04      Ending Date: 10/15/04

Print Only Active Stores: N

Locations On Separate Pages: N
Print By Date Or Store: D
Print Report Nbr: █

# 1--Agreemnt Activity & Credit      # 2--Cust/Agreemnt/Unit Nbrs & Unit Movement
# 3--RTO Cash Balancing              # 4--Movie/Sales Cash Balancing
# 5--Misc Incomes and Fees           # 6--Unit Activity
# 7--Agreemnt Activity               # 8--Daily Managers Report
# 9--Petty Cash Reports              #10--Mtd Activity And Projections
#11--Summary BOR Audit Rpt           #12--Mtd Activity With Store Name
#13--Summary Receivables Analysis    #14--Misc Fees Analysis      #25--Late Fee Rpt
#15--Movie Cash Balancing            #16--Sales Cash Balancing   #26--Service
#17--Daily & Mtd Cash/Totals         #18--Club Fee Analysis      #27--Club Proj
#19--ESP Fee Analysis                #20--Airtime Analysis        #28--New Money
#21--Store Deposit Report            #22--Mtd Activity W/Customer Counts
#23--Total Cash Balance              #24--Pending Analysis

```

Reports 21, 22, 23, 27 all of been enhanced



ZOOMMGR

Operations Summary Report



Tracking
customer
Growth is key
to the health
Of your
business!

Powerful new enhancement

- **Added RTO customer agreement counts**
 - track customer activity (+ or-) by day, week, month, or year
- **Added idle 100+ days**
 - operators can view slow moving inventory by location and region in summary



ZOOMMGR

Operations Summary Report

Report Screen Setup

Call 361-993-1790

or email

support@rsss.com

For tips on how to set this report up.



```

ZOOM'S REGIONAL MANAGERS REPORT

ACTIVITY DATE: 8/02/04      WEEK STARTS: 8/02/04
PERIOD STARTS: 8/01/04     YEAR STARTS: 1/01/04
WANT TOTALS ONLY: N
SELECT COMPANYS: N

SELECT REGIONS: N

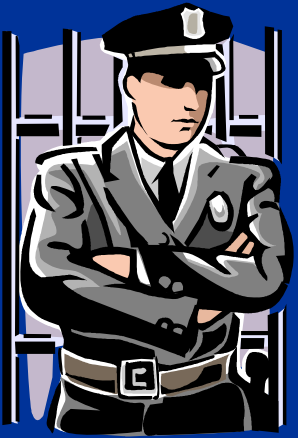
SELECT DIVISIONS: N

SELECT STORES: Y
STORES SELECTION:  1  2  3  0  0  0  0  0  0  0
  
```



Control Maintenance

- **Minimum employee passcode length that bolsters employee security.**
- **Switch for detail petty cash system.**
- **Switch for forcing default account manager number that insures that a route is assigned**



**New Security
Enhancements**



Control Maintenance

Switch for forcing default account manager number

Switch for detail petty cash system

```
Control Maint 10/14/04
Subtract Rent Contract: 1 Trans Inv In INVMNT: Y Next Cust#-All Sys: 3009000
Operating System Using: X #Mths/Wks Used For Dep: 24 Next R/S Ticket #: 3009008
Force Pmt Form In RP: Y Pending ChgOff type: P Chg Demo Loc: Y
Deliver Status 0 Inv: Y Next T/P Serial#: 3009001 Color/Fabric: N
Last Movie Title Nbr: 0 Movie Store Pricing Indr: 1 Movie Serial# Indr: S
Last Movie Serial#: 1 Permit Tax Cng: Y Enter Security Time: 60
Use Movie Title Desc File: N Force:Security/A Mgr: N Print AR Receivable: R

Home Office Machine #: 999 STRIP/MERGE CONTROL PARAMETERS Use EOD Process: Y
Computer Machine Nbr: 999 Strip/Merge Comments: Y Strip/Merge Movie Custs: N
Strip/Merge Transfers: Y Strip/Merge Mtick: N Update Mtick Ticket Table: N
Strip Control Indr: B Merge Control Indr: B Detail/Sum Mvpmts Strip: S
Detail Strip Inv Only: N Updte? Cost: N Date: Y Last Date Strip Run: 8/27/04
Depreciation File: N Inc Fore Write Off %:24 X,Y,Z Accts to Remotes: Y
ProRate Straight Line: Chargeoffs as RT0: Leftover F7 Amts in RP: N

Cnt Sale: N Add Fees: Y Ins Type: SUMMARY CONTROL Subt EB: Y Prt MV Rec: N
Count Late As: 2 Projection Factor: 4.33 Sum By Salesman: 1 Today Overdue: N
CntMV NCntAR YCntPnd N Subtract Petty Cash 2 Fiscal Yr: 1/01/04 Excl'd:
SSale MCost 1 RT0 TP Inv N Det PCsh N Min PCde 0 Exclude InvCounts:
Minimum number of characters allowed in employee passcode

F5-Help F8-Backout F9-Update F10-Exit
```



Employee Maintenance

- Start by first and last name
- Added employee birth date

Employee Maintenance 10/15/04

Emp Name/Nbr: JONES_____ A_____

Enter a starting name to

Start By: F6--Acct Nbr Enter-Name

Employee Change 10/15/04

Name: EMPLOYEE , 0001 Acct#: 1

Add: 1234 ANY STREET

City: ANY TOWN US 99999 License#:

Home Ph: (999)999-9999 Work Ph: (999)999-9999 SSAN:

Car Allowance:	N	Car Allow Amt:	0.00
Accts Receivable:	N	Accts Rec Amt:	0.00
IRA:	N	IRA Amt:	0.00
Pay Frequency:	S	2nd Employee#:	
Review Rating:		Review Date:	
Overtime on 8 hrs:	N	Last Raise Date:	
Work Past Midnight:	N	Last Raise Amt:	0.00
Work Comp Code:		Termination Date:	
Overtime Authority:	Y	Overtime Passcode:	
Overtime Break hrs:	40	Regular Passcode:	
Technician:	N	Account Manager:	Y
Birth Date:	11/12/1957	supervisor:	N

Enter An "N" OR "Y"

Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm



Customer Maintenance

Cross check for phone # and address to existing customers



**New Skip
Prevention
Enhancement!**

```

Customer Add                                     10/15/04
Customer/Or: JONES                               , ALTON           Acct#: 3009004
Company Name:
Contact Name:
Address: 2851 OLD SHELBY RD
Address Line 2:
Zip/City/State: 00000-0000                               Map Code:
Home Phone Nbr:                               Work Phone Nbr:
Cell Phone Nbr:                               Pager Phone Nbr:
Fax Phone Nbr:                               Birth Date:
SSAN:                               Drivers License Nbr:
Taxable?: Y                               Tax Codes   Bill To Number:
Tax Number:
Charge Cust: N                               Retail Discount Level:
Credit Limit: 0                               Default Retail Pmt Form:
Status Flag:                               Default: Salesperson/Acct Mgr:
Customer Type:                               RTO Recv:
Email Address:
Bank/CC Info:                               00/00
Default PO Nbr:                               Best Time to Call:
This address has an open agreement;Continue: N

```

F1-References F2-Employer F3-Landlord F4-2nd Cust F5-Help F7-Car Info



Security Maintenance



**Power
Enhancements!**

New fields:

- **Chg pmt amount in RTOCSMNT**
- **Employee checks**
- **Detailed petty cash receipts**
- **Time notes**
- **Inventory comments**
- **Time clock in/out comments**
- **Inventory refurbished fields**
- **Comment history**
- **Hide SS, DL, & Credit Card #'s**



Security Maintenance

```
Security Change 10/14/04
Employee Nbr: 1 0001 EMPLOYEE Common Programs
Emp Add: Y Emp Change: Y Emp Delete: Y Emp Inquire: Y
Deptmnt Enter: Y Furn Price Code: Y Furn Category: Y Furn Group Nbr: Y
Loc Add: Y Loc Change: Y Loc Delete: Y Loc Inquire: Y
Run Spooler: Y Spooler Add: Y Spooler Change: Y Spooler Delete: Y
Sec Enter: Y Termmnt Enter: Y Receive Misc: Y Receive Ser Inv: Y
Delete Ser Inv: Y Comm Code Add: Y Comm Code Cng: Y Comm Code Del: Y
MISCmnt Add: Y MISCmnt Change: Y MISCmnt Delete: Y MISCmnt Inquire: Y
Rp&Mp Pmts Maint: Y Movie Inv Type: Y Misc Transfer: Y List Transfers: Y
Itemmast Add: Y Itemmast Change: Y Itemmast Delete: Y Itemmast Inquire: Y
RTR Inv Type Mnt: Y Clear Inv Rev: Y Clear TotInv Rev: Y Clear Itemloc: Y
Inv Transfer: Y List Misc: Y Inv Desc Update: Y Control Maint: Y
Misc Accts Cng: Y Misc Accts Inq: Y Misc Accts Add: Y Misc Accts Del: Y
Pmt Form Cng: Y Pmt Form Inq: Y Pmt Form Add: Y Pmt Form Del: Y
Customer Change: Y Customer Inquire: Y Customer Add: Y Customer Delete: Y
Adv Code Maint: Y Inv Change: Y Inv Inquire: Y Change Comment: Y
Cng Name,DL,SSAN: Y Print Inv Cmp: Y Print EOD Report: Y Print Salesman: Y
Print Income Cmp: Y Print Warranty: Y Print Misc Inv: Y Prt Item Master: Y
Summary Add OK: Y Summary DeleteOK: Y Summary ChangeOK: Y Summary Inquire: Y
Run Summary Rpts: Y SUMTICK OK: Y SUMBLD OK: Y Enter SUMEODS OK: Y
Build SnapShotOK: Y
Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm
```



Security Maintenance

```
Security Change 10/14/04
Employee Nbr: 1 0001 EMPLOYEE Common Programs #2
POINLOAD OK:  ChgCost POINLOAD: N Chg PO OK: Y Chg PO ShipTo OK: Y
Chg Comm Hist OK: Y Del Comm Hist OK: N Chg Inv Comm OK: Y Chg InvRefurb OK: Y
Add Emp Check OK: Y Chg Emp Check OK: Y Del Emp Check OK: N Add PetCash Rcpt: Y
Chg PetCash Rcpt: Y Del PetCash Rcpt: N

Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm
```



Security Maintenance

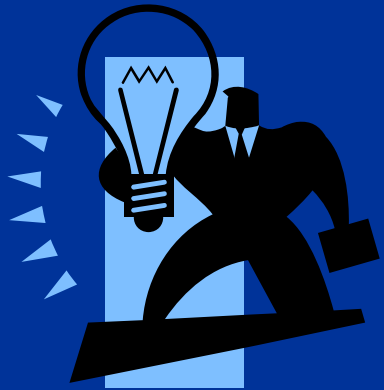
```
Security Change 10/14/04
Employee Nbr: 1 0001 EMPLOYEE T&A Programs
  Pay Enter: Y Paymnt Enter: Y Payrpts Enter: Y Paymisc Enter: Y
  Fixtime Enter: Y Histmnt Enter: Y MCBA Interface: Y BOSS Interface: Y
  Zerohour Enter: Y Hourdel Enter: Y Vacation Enter: Y Runpay Enter: Y
  Workman's Comp: Y GL Comp/Print: Y DateFix Enter: Y Retreat Enter: Y
  Recalc Ok: Y Run Timegraph: Y Run OT Report: Y Print Time Rpt: Y
Chg Time Note OK: N
```

Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm



Security Copy

Now shows employee name



Enhancement
to make it
easier to add
new employees
security
information on
the system.

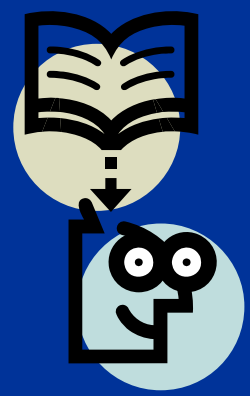
```
Copy An Existing Security Record
Employee Number Of Record To Copy From: 1 EMPLOYEE 0001
Employee Number Of Record To Copy To: 2 EMPLOYEE 0002

Any Changes: N
```



Summary Maintenance

Additional Customer Information



```
Hr:      Min: 39      Summary File Change      10/15/04
          Date:  1/06/04      Store: 1      Salesman:
          Indicated BOR Data
Deliveries:      |      Pickups:
Charge Offs:      Paid Outs:
Skips:      Early Buyouts:
          Discount Days Data
          D Promos:      P Promos:
          Skips:      Monthly Discount:
          Other Data
Payments on Deliveries: 60.02      Commitments Entered:
Free Pmts on Past Dues:
Nbr Rto Agmts: Weekly: 444 Monthly: 167 Bi-Weekly/Semi-Monthly: 56
  RTO Cust Deposit Amt:
  Number Cash Refunds:      Amount Cash Refunds:
  Number Items Skipped:      Inc Fst Bk Val Skips:
  Items Idle 100+ Days:      Inc Fst Bk Val 100+ Idle:
Customer Agmts New:      Current:      Existing:      Loss:
Overdue Customers 1-10: 11-31:      32-59:      60+:
  Inv Covered By GRP:      CLUB:
F8-Prev      F10-Exit
```



Terminal Maintenance

- **Fields to hold cash drawer codes**
- **Default rental receipt printer**
- **Star printer cutoff codes**



Terminal Maintenance

```
Terminal Change 10/15/04
Terminal Nbr: 1
Store address: POWER SALES & RENTALS
               711 N. CARANCAHUA ST
               CORPUS CHRISTI, TX 78475
               (361)993-1790
Default City: Default State: Default Zip Code:
CustLoc: 901 Printer Agmt/Rcpt: LP99 LP03 CshDr: 28 Star: 27 100 1
Rental Store#: 1 Sales Store#: 1 Movie Store#: 1 Payroll Store#: 1
Receipt Message: YOU CHOSE THE POWER OF INFORMATION AND WE THANK YOU!
Receipt Size: 4 Movie Terminal Type: B
Permit Takeouts: Y Permit Returns: Y Find Movie Cust By: A
Movie Auto Receivable: N List Movies On Return: Y Amt Tendered = Zero: Y
Transfer Permission: A Transfer TO Permission: A Tran FROM Permission: A
Transfer To Locs:
Transfer From Locs:
Accept Rental Pmts For: 1 2 3 4 5 6 7 8 9
                       10 11 12 14 15 16 17 18 19 20 9999
Transparent Serial# Locs: 1 2 3 4 5 6 7 8 9
                          10 11 12 14 15 16 17 18 19 20 9999
Arrow Keys--Positioning, Return--Next Field, F8--Backout, Cmd--Exit Pgm
```



Time & Attendance

Enter Time Clock Notes

Time Note Change 10/15/04

Time Com Date: 10/15/04
For Employee Number: 4
By Employee Number: 1

THIS IS A TEST COMMENT. YOU CAN ADD UP TO 4 LINES OF TEXT...

Enter date for adding time clock notes



VERSION 11.5

**AND THERE IS MUCH MORE
THAT YOU WILL LEARN ABOUT
THROUGHOUT THE REST OF
THE CONFERENCE...**